

TERRAXIS

Ombudsman Services

Prices

- Affiliation 2021:
 - 400 CHF incl. VAT per year and per company
 - Deductible in case of mediation
 - Group of companies' registration? Please contact us
- Mediation:
 - No application fees
 - 400 CHF excl. VAT per hour - Lumpsum fee on request

Why Terraxis?

To strengthen your client relationship thanks to:

- Independent and efficient ombudsman services
- Experienced and recognized ombudsmen former Banking - Fund - Asset & Wealth Management professional

How to affiliate?

- One step registration at <https://terraxis.ch/en/finsa>

Permanent Mediators



Jérémie Girod – Terraxis Director

- Former Financial Trader - Financial Derivatives Lecturer at ISFB
- SCCM Switzerland & CMAP-ESCP Paris Business School Certified Mediator



Gaudéric Massot - Head of FinSA mediation

- Entire career in Private Wealth Management
- Former Vice-Chairman at OAR-G – Former member of the board at ARIF



Delphine Grandin, FinSA Mediator

- Former risk officer in private banking & fund management
- CPMN accredited mediator



Georges Gherardi, FinSA Mediator

- Entire career in Lombard Loans at UBS
- CSMC & FSM accredited mediator – Sworn Mediator

Other Mediators: Relevant professionals from the SKWM-CSMC & FGEM swiss mediators association

Mediation Certification-Recognition

